

Dear Neighbor,

Thank you for the communications your Board members have received from you regarding our ongoing review process of various gate management/visitor systems for implementation in our Community.

Unfortunately, we have had to postpone our planned meeting for Monday evening the 28<sup>th</sup> due to missing information from a potential vendor we decided to consider late in the review process. We plan to reschedule the consideration of proposals at our meeting planned for early October. Notification of that meeting will be forthcoming.

We would be remiss if we did not address some of the comments we received that were inaccurate and misrepresented the Board's effort in our review process. The focus of the Board is to leverage the right combination of trained professional guard staff, data, and leading-edge technology to deploy a smarter, more efficient/effective entry and exit system with upgraded surveillance during the overnight shift.

Although several comments were inaccurate or based on past data that were site and situation specific, the most important comment that must be corrected was the assertion that the Board is removing guards on duty and switching to an all-electric monitoring system. As mentioned above, any effort to right size staffing being considered by the Board seeks the cumulative benefit of a hybrid system that utilizes accurate information to apply proper resources. Our goal is to improve safety and peace of mind via a process that is economically supportable, now and in the future.

We appreciate your ongoing involvement in learning more about the process underway with your Board and challenge you to work with us to move forward on a firm factual foundation toward a solution.

Sincerely,

L. Anzalone  
President, Lake Jovita Homeowners Association, Inc.

8/282023